



Universidad
Tecnológica
de Pereira

*Celebrating
50 Years*



*Celebrating
10 Years*

Engaging Expertise and Innovation: How to Create a Learning Organization

**Room A - 201 UTP
Thursday, April 28, 2011
8:00 am to 12:00pm**

“Unleashing creativity and harnessing expertise to break the glass ceilings on your company’s performance potential and strategic opportunities.”

Performance Improvement Tools and Strategic Planning methods

- **Strategic Planning:**
 - Action Planning*
 - Process Mapping*
 - Performance Measurement*
 - Performance Improvement*
 - Evaluation*
- **Organizational Development**
 - Change Management*
 - Culture and Power Structure*
- **Training and Development**
 - Job Descriptions*
 - Task Inventory*
 - Training Content*



Presented by:

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- *International Business Negotiations Consultant, Madrid, Spain and Tel-Aviv, Israel*
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